

MEMORANDUM

To: Executive Directors with Residential Services; Executive Directors of DSN Boards, Executive Directors of Private Providers, Community ICF and Regional Centers List

From: Constance Holloway, Esq. 
Office Director

Date: June 30, 2026

Subject: Medicaid Ordering, Referring, and Prescribing Providers

The purpose of this memo is to ensure the Office of Intellectual and Developmental Disabilities' (OIDD) provider network is aware of the South Carolina Department of Health and Human Services (SCDHHS) Medicaid Bulletin ([MB#26-016](#)) issued May 20, 2026, entitled "Medicaid Ordering, Referring, and Prescribing (ORP) Providers Update". This bulletin serves as a reminder that effective July 1, 2026, all providers who order, refer, or prescribe items or services for Healthy Connections Medicaid recipients must be enrolled with the South Carolina Department of Health and Human Services (SCDHHS) regardless of whether they submit claims for these items or services.

As noted in the referenced bulletin, effective July 1, 2026, claims submitted by providers who order or refer medical services **will begin to reject and payments will not be issued for fee-for-service (FFS) claims that are submitted without federally required ORP provider information**. This will impact claims for payment of items or services that were ordered or referred and did not properly include the National Provider Identifier (NPI) of the physician or other professional who ordered or referred the items or services.

It is important for OIDD service providers to ensure all contracted prescribing providers are enrolled with SCDHHS to avoid issues with claim rejections and the potential inability to obtain prescribed items or services. OIDD service providers needing assistance to verify whether a contracted ORP provider is enrolled with SCDHHS should send the ORP provider's name, provider type (i.e. psychiatrist, general practitioner, etc.), operating address, and NPI number to Melissa Ritter, OIDD Director of Special Services, who will respond with verification of enrollment status. If the provider is not currently enrolled with SCDHHS, the attached PowerPoint slides outlining the abbreviated enrollment process may be shared to assist the provider with expediting enrollment. As an additional resource to assist with the provider enrollment process, SCDHHS is offering live one-hour virtual training presentations to outline the process and address questions. Please see the referenced SCDHHS Medicaid Bulletin for specific information on training dates and registration.

Thank you for your attention to this important matter. Questions regarding this memo should be directed to Melissa Ritter, Director of Special Services, at 803-898-5120 or mr Ritter@oidd.bhdd.sc.gov.

Attachments

May 20, 2026
MB# 26-016

MEDICAID BULLETIN

TO: All Providers

SUBJECT: Medicaid Ordering, Referring and Prescribing (ORP) Providers Update

As described in the Medicaid bulletin issued July 2, 2025, ([MB# 25-015](#)) and consistent with federal law, providers who order, refer or prescribe items or services for South Carolina Healthy Connections Medicaid members must enroll with the South Carolina Department of Health and Human Services (SCDHHS) as Medicaid providers regardless of whether they submit claims for these items or services. In this update, SCDHHS is reminding providers of this requirement, providing resources to ensure providers are compliant and issuing guidance on how medical residents and interns can enroll as an ORP provider.

Ordering and Referring Providers

Effective July 1, 2026, claims submitted by providers who order or refer medical services **will begin to reject and payments will not be issued for fee-for-service (FFS) claims that are submitted without federally required ORP provider information**. This will impact claims for payment of items or services that were ordered or referred and did not properly include the National Provider Identifier (NPI) of the physician or other professional who ordered or referred the items or services. SCDHHS will provide additional guidance and resources as it pertains to providers who prescribe items or services for Healthy Connections Medicaid members.

Guidance for Enrolling Medical Residents and Interns

Per current SCDHHS policy, medical residents and interns are not eligible to enroll as Healthy Connections Medicaid providers. However, to comply with this federal regulation, these individuals should enroll online via the [SCDHHS enrollment website](#) by selecting the "Ordering/Referring" enrollment type. This option has been created specifically for the purpose of enrolling individuals who order, refer or prescribe that would otherwise be ineligible to enroll. This enrollment creates a Healthy Connections Medicaid provider ID that can be used only by individuals who are ORP-only and cannot be used for any individual who intends to render or bill services. The enrollment process for these individuals is an abbreviated version of the full enrollment application, which reduces the overall time needed to enroll.

ORP Provider Training and Resources

SCDHHS' contracted vendor will provide one-hour live virtual training presentations on ORP to address federal requirements. Virtual training dates are listed below and are available on the agency's ORP webpage at www.scdhhs.gov/ORP and the Medicaid E-learning Portal.

Virtual ORP Training Dates	
May 2026	Start Time
Wednesday, May 27	10 a.m.
Friday, May 26	10 a.m.
June 2026	Start Time
Tuesday, June 2	9 a.m.
Thursday, June 4	2 p.m.
Wednesday, June 10	9:30 a.m.
	2 p.m.
Wednesday, June 17	3 p.m.
Friday, June 19	9 a.m.
Monday, June 22	2 p.m.
Wednesday, June 24	11 a.m.
Friday, June 26	1 p.m.
Tuesday, June 30	9 a.m.
	2 p.m.
July 2026	Start Time
Wednesday, July 1	3 p.m.
Wednesday, July 8	10:30 a.m.
Thursday, July 9	9:30 a.m.
	2:30 p.m.
Thursday, July 16	10 a.m.
Thursday, July 23	3 p.m.
Thursday, July 30	9 a.m.

Please visit www.medicaidlearning.com or call the Provider Service Center (PSC) at (888) 289-0709 to register for one of the training presentations.

Training updates will continue to be posted on both the SCDHHS ORP webpage and the Medicaid E-Learning portal.

Providers should direct questions related to this bulletin to PSC. PSC representatives can be reached at (888) 289-0709 from 7:30 a.m.-5 p.m. Monday-Thursday and 8:30 a.m.-5 p.m. Friday. Providers can also submit an online inquiry at <https://www.scdhhs.gov/providers/contact-provider-representative>.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

/s/
Eunice Medina



MEDICAID ORDERING, REFERRING, AND PRESCRIBING

NEW REGULATIONS FOR JUNE, 2026

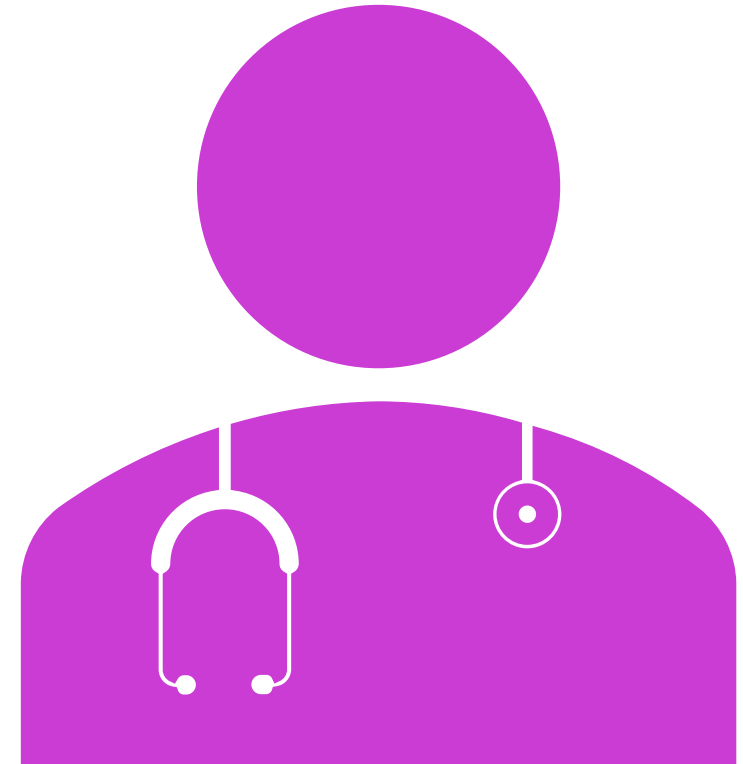
WHAT IS ORDERING, REFERRING AND PRESCRIBING (ORP) PROVIDER ENROLLMENT?

Federal law, Title 42, Code of Federal Regulations, Section 455.410(b), requires all ordering or referring physicians or other professionals providing services to Medicaid members to enroll as participating providers with the state Medicaid agency.

To enhance program integrity, the Centers for Medicare & Medicaid Services (CMS) requires all providers (including out of state) who order, refer, or prescribe to Medicaid recipients to enroll with the South Carolina Department of Health and Human Services (SCDHHS), even if they do not bill directly for services.

WHO NEEDS TO ENROLL?

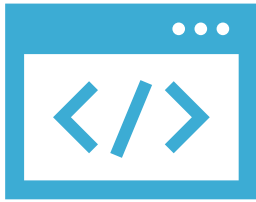
- For our current purposes, only prescribers **who are not already enrolled in SC Medicaid** need to enroll at this time.
 - Physicians of all specialties
 - Nurse Practitioners
 - Physician Assistants
 - Podiatrists
 - Dentists



WHAT HAPPENS IF I DON'T ENROLL

- If prescribers are not enrolled by the deadline required by SCDHHS, claim denials will occur, which would impact patient care and interrupt access to medications. Prescribing providers will need to be enrolled in order for billing to be submitted accurately.

HOW DO I ENROLL?



Go to SCDHHS website
to enroll.

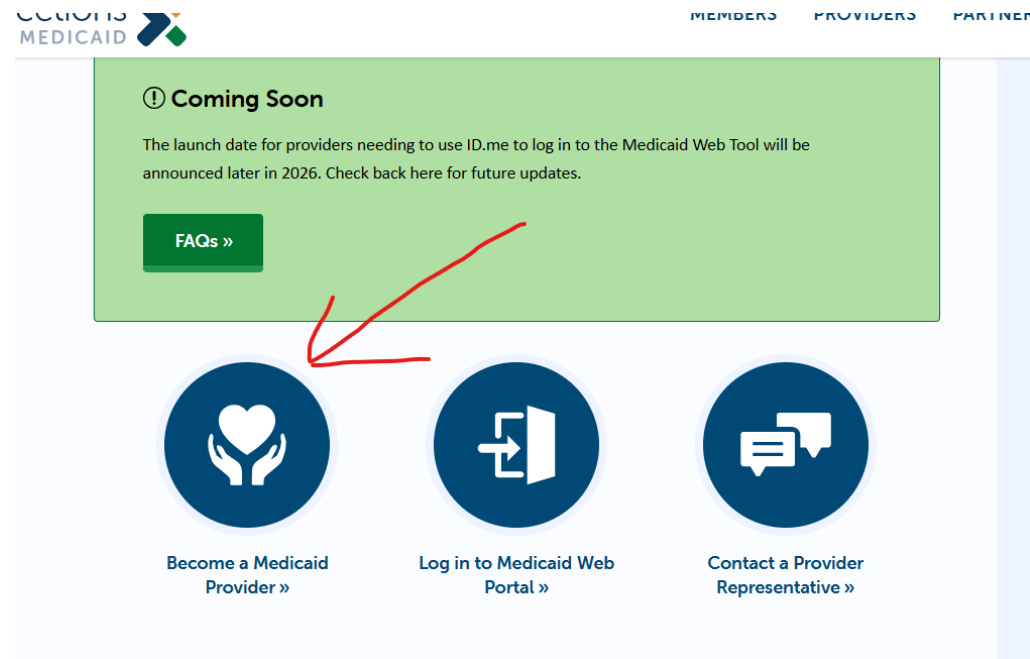


<https://www.scdhhs.gov>



Choose “Providers”

CLICK “BECOME A MEDICAID PROVIDER,” THEN “APPLY ONLINE”



Become a Provider



[Apply Online »](#)



[Call \(888\) 289-0709 #4 »](#)



[Email »](#)

Provider Services Menu

Required fields are marked with an asterisk (*).

Please choose the option that best describes your intent: *

☒ New Enrollment
☐ Add a Location

Enrollment Type*

Ordering/Referring

Medicaid Service Area (MSA) Determination:

Please choose the State of your Primary Practice Location *:

SC

The Medicaid Service Area determination is In-State.

HOW DO I ENROLL?

- Choose New Enrollment
- Enrollment type is Ordering/Referring
- Medicaid Service Area-SC

WHAT INFORMATION WILL I NEED

- To complete enrollment you will need the following information handy.
- Demographic info (including SSN)
- NPI
- Primary practice address (including last 4 digits of zip code)
- Taxonomy code (if you have questions about this, you can look it up at <https://taxonomy.nucc.org>. It's also connected to your NPI registration.
- License Type and number, effective date and expiration dates
- DEA Certification number, effective and expiration date

LANGUAGE ATTESTATION

OMH HAS A LIMITED
ENGLISH POLICY. THESE
QUESTIONS SHOULD BE
ANSWERED AS FOLLOWS:

Language Assistance Attestation

In accordance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. §§2000 et. seq.) and regulations pursuant thereto (42 C.F.R Part 80), all providers enrolled in the South Carolina State Plan for Medical Assistance (Medicaid) must take steps to ensure that Medicaid members with limited English skills receive at no cost to the member, the language assistance necessary to afford them meaningful and equal access to the Medicaid benefits and services to which they are entitled. The South Carolina Department of Health and Human Services is responsible for ensuring that providers comply with this requirement. Failure to have and maintain a policy for providing language assistance may result in suspension of Medicaid billing privileges or termination as a Medicaid provider.

☒ I hereby certify that I have in place a Limited English Policy. Details of this Limited English Policy are available upon request and my policy includes language assistance by means of a (select all that apply):

☐ Bi-Lingual Staff

☒ Language assistance provided by a Professional Language or Interpretation Service

☐ Agreement with another provider to provide language assistance

☐ I hereby certify that I do not have in place a Limited English Policy. However, I only provide language assistance to a family member at their request.

☐ I hereby certify that I do not have in place a Limited English Policy.

☒ I have read, understand, and agree with the conditions set forth in the SCDHHS Language Assistance Attestation Authorization Agreement.

ATTESTATIONS RELATED TO SANCTIONS

You will check a series of questions relevant to sanctions, criminal convictions, etc. based on your personal history and include any relevant details.



Read through conditions of participation and attest understanding.



Sign and submit.



It is recommended to download a copy of the application for your records prior to submitting.

IMPORTANT NOTES

This is an abbreviated application for ordering/referring/prescribing. If you are already enrolled in South Carolina Medicaid, you will not need to do this.

- NOTE: If you were enrolled previously but not active, you will receive an error message requiring you to submit something in writing indicating that your intent is to order, refer, or prescribe only and not bill Medicaid for services rendered.

Enrollment is quick—about 15 minutes, as long as you have your provider numbers handy.

Note that some questions will be bypassed by the system, due to the abbreviated nature of the application

If you have questions, the Office of Credentialing and Privileging can assist. They can be reached at 10Credential@scdmh.org