

Anderson-Oconee-Pickens Mental Health Center
Board of Director's Meeting Minutes
February 23, 2026, Meeting held by Zoom and In-Person

Present: Kurt Stutler, Jane McMillan, Michelle Ready, Marie Dunnam, Jane Jones, Amy Massingill, Eunice Lehmacher, Tory Ervin, Erika Andrews, Sherry Hall, Tamara Houston-Hamilton, Michael Callahan

Absent: Casey Johnson, Chuck Wilson, Teri Gilstrap

Staff: Vicki Redding, Kevin Woods, Donna Hammond, Tim Watt, Renee Richardson, Miller, Tracy Williams, Laura Westbrook, Heather Jones

DMH: Melanie Gambrell

Guest: Susan Von Schenk

Topic	Discussion	Follow-Up
Welcome and Introductions	Mr. Stutler called the meeting to order at 5:30 p.m. Introductions and invocation were made.	
Approval of the Agenda	Agenda was approved as written on a motion by Sherry Hall and seconded by Amy Massingill. All in favor.	
Approval of the Minutes	Minutes were approved as written on a motion by Jane Jones and seconded by Sherry Hall. All in favor.	
Report from BHDD Melanie Gambrell	Ms. Gambrell discussed the following: • Ms. Gambrell discussed the new organizational structure for BHDD and the objectives to address patient challenges. • The goals were presented to the board. • To create a cohesive state wide approach to improving behavioral health and disability care. Strengthen state-run facilities. Expand access to quality care	

	beyond state-run facilities. Streamline patient navigation to services. Tighten coordination of care. Manage internal resources more efficiently. • Discussed the breakdown of the organizational chart and reorganization. • Ms. Gambrell mentioned there have been positions advertised for HR Manager, Chief Financial Officer, CIO General Counsel and Director of Communications. • Updated EHR go live for Region A center performed smoothly with a few matters. The matters are being worked on as a group weekly. The remainder of the centers will go live in April. • Ms. Gambrell is currently at a conference for Sequential Interceptor Model training event. The event focus is on homelessness. This event will be held across South Carolina. Anderson will hold their event in August. • Ms. Gambrell reminded that all centers may not be able to keep any surplus funds. These funds may go to BHDD.	
Special Presentation Vicki Redding	Ms. Redding discussed the following: • Ms. Redding presented the Employee of the Year Award for Anderson-Oconee-Pickens Mental Health for 2025. • The Board selected Ms. Heather Jones as the Employee of the Year. Ms. Redding read comments from peers and supervisors about Ms. Jones and her great work. • Ms. Jones accepted the award and was honored.	
Community Service Report Tim Watt Intensive Community Treatment (ICT)	Mr. Watt discussed the following: • Mr. Watt is the Community Service Manager and will have his team members discuss information on three specific programs. These programs include Intensive Community Treatment (ICT), Integrated Community Services (ICS), and Individual Placement and Support (IPS). Ms. Williams presented the following: • Ms. Williams is the Supervisor over the ICT program. • ICT provides intensive, home-based services to individuals with serious mental illness who have experienced treatment non-compliance, repeated	

Integrated Community Services (ICS)	hospitalizations, frequent emergency room visits, incarcerations, and co-occurring substance use disorders. • Wraparound services are provided to help individuals maintain community stability and support their recovery. • Goals of the program: Enhance symptom awareness and management to reduce hospitalizations, improve connection to community support and services, build effective coping skills, promote greater independence and functional stability in the community. • Ms. Williams shared a success story from one of the clients in the ICT program. The client has demonstrated remarkable stability and growth in the community for over a year. The client has assumed responsibility as a house manager where he is recognized by his peers as dependable and trustworthy. He has demonstrated commitment and consistency with his personal wellness and support of the ICT counselor. This has contributed to sustained progress and transition to a lower level of care. Ms. Richardson presented the following: • Ms. Richardson is the Supervisor over the ICS program. • ICS provides structured, skill-based interventions to adults with serious mental illness to promote functional independence and successful community living in the least restrictive environment. • The population served includes adults transitioning from inpatient psychiatric hospitalization to Community Residential Care Facilities (CRCF). • ICS interventions focus development and reinforcement of independent living skills essential for maintaining psychiatric stability and reducing risk of rehospitalization. • Areas of intervention: medication management, financial management, household management, and daily living skills. • Services are delivered through a combination of group-based programming and individualized one-on-one interventions.	
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Individual Placement and Support (IPS)	- Planned discharges into CRCF settings are collaborated with transition specialists. The CRCF facilities are designed to serve individuals with extended psychiatric hospitalizations, incarcerations histories, and forensic psychiatric discharges. - Goals of the program: Increase functional capacity, promote psychiatric stability, and support sustained community tenure. - Ms. Richardson shared examples of clients with success stories in the ICS program who have performed in group interventions or ongoing group-based sessions to build independent living skills. Both clients have transitioned into independent housing. Ms. Miller presented the following: - Ms. Miller is the Supervisor for the IPS program. - The IPS program utilizes evidence-based practices to help individuals with serious and persistent mental illness obtain and sustain competitive employment in the community. - The IPS program is based on eight principles: zero exclusions, rapid job search, integrated services, time-unlimited support, competitive employment, benefits planning, systemic job development, and worker preferences. - The IPS team assists clients with navigating benefits, identifying meaningful jobs, developing resumes, practicing soft skills, access interviews, building coping, communication and building skills. - The IPS team has a Vocational Rehabilitation job coach on the team as well as a VR Counselor. - Ms. Miller shared an example of a success story of a client in the IPS program. The client was facing homelessness and mental health challenges. With the IPS team the client was able to coordinate support, develop job skills, secure stable housing and has maintained competitive employment. The client continues to receive guidance from the IPS team.	
Finance Committee	Mr. Woods discussed the following:	

Kevin Woods	• Total billable services through January 2026 were \$924,871. Of this figure \$41,845 was Medicaid and \$503,456 was MCO. • Total collections through January 2026 were \$625,594. Of this figure, \$85,373 was Medicaid and \$472,722 was MCO. • Total expenditures through January 2026 were \$1,563,819. • The current AOP operating budget loaded into SCEIS State Financial System reflects a total of \$12,918,500. • Write off for the month of January 2026 were \$0.	
Incentive Committee Jane Jones	Ms. Jones discussed the following: • The next Employee of the Quarter will be held April 21, 2026 at the Oconee Clinic, 115 Carter Park Rd., Seneca, SC 29678 at 8:30am.	
Programs/Services Committee Sherry Hall	Ms. Hall discussed the following: • No Report.	
Policy Committee Amy Massingill	Ms. Massingill discussed the following: • No Report.	
Personnel Report Donna Hammond	Ms. Hammond discussed the following: • Reporting for January 2026. • Job postings on Careers.sc.gov. • Staff totals: Beginning-133; Ending-132. • Highlights of new employees: Anderson- 1, Oconee- 0, Pickens- 0 • Separations: Anderson-1, Oconee-1, Pickens -0 • Transfer: Anderson- 0, Oconee- 0, Pickens- 0. • January Progressive Turnover Rate 2%.	
Executive Director Report Vicki Redding	Ms. Redding discussed the following: • Ms. Redding discussed the Anderson Clinic Manager interviews have concluded and a candidate has been selected. We are waiting for BHDD to approve the offer before extending it to the candidate and to finalize a start date.	

	• Ms. Redding discussed clinic closures and delays due to the multiple Inclement hazardous weather conditions that occurred across the region. The Upstate experienced a heavy ice storm and snow storm. The Anderson Clinic was closed 2 days, and Oconee and Pickens Counties were closed for 1 day, due to the ice storm. Anderson also had a closure 1 day for the snow storm. Mobile Crisis was available for crisis calls. • Provided updates on the new EHR go live date. AOPMHC area is expected to go live April 13th. With the new EHR update we are facing several staff retirements. • Updated on new AOP staffing. AOPMHC has approval for the addition of 2 mobile crisis staff. This will allow one to be stationed in Oconee and Pickens. The Mobile Crisis program attends Law Enforcement roll calls in all 3 Counties. • Mobile Crisis received 184 calls for FY24 and 305 calls for FY25. • Mobile Crisis to date has received over 200 calls for FY26 Q1 and Q2. • Ms. Redding announced the addition of our first position for an Intellectual and Developmental Disability (IDD) specialist. • Ms. Redding mentioned the Pickens Clinic. The property is up for renewal at the end of this fiscal year. Currently AOP is working with the owner to make minor improvements and repairs.	
Old Business/New Business/Announcements	• No report.	
Next Board Meeting	March 23, 2026	
Adjournment	There was no further business, the meeting was adjourned at 6:35 p.m.	

Submitted by: Stephanie Perry