

Anderson-Oconee-Pickens Mental Health Center

Board of Director's Meeting Minutes

May 18, 2026, Meeting held by Zoom

Present: Kurt Stutler, Jane McMillan, Michelle Ready, Marie Dunnam, Jane Jones, Erika Andrews, Michael Callahan, Tamara Houston-Hamilton, Amy Massingill, Eunice Lehmacher

Absent: Casey Johnson, Sherry Hall, Teri Gilstrap, Chuck Wilson, Tory Ervin

Staff: Vicki Redding, Kevin Woods, Donna Hammond, Amy Kilpatrick

BHDD: Debbie Blalock

Guest: Susan Von Schenk

Topic	Discussion	Follow-Up
Welcome and Introductions	Mr. Stutler called the meeting to order at 5:33 p.m. Introductions and invocation were made.	
Approval of the Agenda	Agenda was approved with a motion by Marie Dunnam and seconded by Amy Massingill. All in favor.	
Approval of the Minutes	Minutes were approved as written on a motion by Amy Massingill and seconded by Marie Dunnam. All in favor.	
Report from BHDD	Ms. Blalock discussed the following: • Ms. Blalock discussed the BHDD budget which has been submitted to the Conference Committee. • Discussed funding for 988 and the decisions to be made for funding. • Discussed Grant funding that helps support 988 and the option to expand the call capacity with more staff. • Dr. Bank will have a retirement celebration on May 19.	

	Updated staffing positions for BHDD. Currently there is no Director for BHDD. There is a HR Director, Chief Financial Officer, Facility Director, and a Communication Director.	
Mobile Crisis Update Amy Kilpatrick	Ms. Kilpatrick discussed the following: ➤ Ms. Kilpatrick presented on the Mobile Crisis program for catchment areas of Anderson, Oconee, and Pickens counties. ➤ The Mobile Crisis team currently consist of the Supervisor and 2 Master level clinicians. There is a new staff hire that will begin June 2026. ➤ Mobile Crisis responds 7 days a week 24 hours a day. This is a diversionary program where the Mobile Crisis Team responds in the community to the location of the crisis. ➤ The goal is to divert someone from unnecessary inappropriate incarcerations and hospitalizations and provide Mobile Crisis services. ➤ Mobile Crisis may be reached in the community by 1-833-364-2274. The call will be triaged from the state Mobile Crisis Call Center. ➤ Once the call center contacts the AOP Mobile Crisis team they will dispatch out to the call. ➤ Two staff members respond at all times to a call. Law enforcement ensures the scene is safe first. ➤ Once the scene is safe, crisis intervention services are provided, and determination (disposition) is made. The disposition has three outcomes: ➤ 1-Remain in the community with a safety plan in tact with an appointment the next morning at 8:30am at the Mental Health Center. ➤ 2-They voluntarily go with EMS to receive an evaluation. ➤ 3-They refuse hospitalization, and then the involuntary commitment orders are followed. ➤ Clinical assessment and various skills and techniques are completed while on the site. Crisis interventions follow clinical assessments. Safety Planning is determined after the clinical assessment. ➤ Electronic signature functionality is active in all 3 counties. This allows for time to be reduced for an individual to remain in crisis on scene.	

	➤ Telehealth services are an available option for appropriate situations. The service can be provided with Law Enforcement on scene and for them to have a smart device. ➤ Ms. Kilpatrick mentioned the expansion of the AOP Mobile Crisis team. We currently have 2 daytime Master's level clinicians with 1 addition in June and 1 vacant job posting. When the vacant position is filled it will bring our staff up to 4, due to the increase in our call volume. ➤ Ms. Kilpatrick presented data for FY25. There were 305 dispatches for FY25 and currently for FY26 there have been 393. Mobile crisis averaged 25 calls per month for FY25 and is currently averaging 37 calls per month for FY26. ➤ Approximately 50% of the calls come from Law Enforcement. The AOP team attends roll calls consistently to present the program to our Law Enforcement agencies. ➤ Discussed comparative data for FY26 January-April. The data breaks down call volume, requests of calls and locations by county. Anderson county has the highest call volume. ➤ Anyone can call Mobile Crisis with a concern and let the triage center determine the need for dispatch: 1-833-364-2274.	
Finance Committee Kevin Woods	Mr. Woods discussed the following: • Total billable services through April 2026 were \$336,865. Of this figure \$14,369 was Medicaid and \$175,731 was MCO. • Note: Due to the new program rollout of the EHR during the month of April not all billing data was captured. The report only captures services through April 20, 2026. • Total collections through April 2026 were \$543,313. Of this figure \$22,486 was Medicaid and \$453,207 was MCO. • Total expenditures through April 2026 were \$1,064,244. • The current AOP operating budget loaded into SCEIS State Financial System reflects a total of \$13,503,200. • Write off for the month of April 2026 were \$17,468.	

Incentive Committee Jane Jones	Ms. Jones discussed the following: • The Employee of the Quarter was held April 21, 2026 at the Oconee Clinic to honor Ms. Randi Ownes. • The next drop-in is scheduled for July 7, 2026 for the Child and Adolescent at the Anderson Clinic.	
Programs/Services Committee Sherry Hall	Ms. Hall discussed the following: • No Report.	
Policy Committee Amy Massingill	Ms. Massingill discussed the following: • No Report.	
Personnel Report Donna Hammond	Ms. Hammond discussed the following: • Reporting for April 2026. • Job postings on Careers.sc.gov. • Staff totals: Beginning-129; Ending-125. • Highlights of new employees: Anderson- 1, Oconee- 0, Pickens- 1 • Separations: Anderson-3, Oconee-2, Pickens -1 • Transfer: Anderson- (+1) (-1), Oconee- 2, Pickens- (-2). • April Progressive Turnover Rate 9%.	
Executive Director Report Vicki Redding	Ms. Redding discussed the following: • Ms. Redding mentioned the Electronic Health Record has been in operation for our clinics approximately one month. There are no break in services with the new Electronic Health Record. • Mentioned the Anderson Clinic manager, Nitoya Roberts, has been with us for one month. • Our Chief of Clinical Services, Jeff Scranton, will transition away from the Anderson Clinic manager role. • Ms. Redding provided updates of our new Nurse Practitioner and telehealth Physician for the Child and Adolescent area.	

	• Ms. Redding mentioned upcoming new hires for Child and Adolescent. There will be a Mental Health Professional who will begin in May and two upcoming hires for June. • Ms. Redding mentioned there is a new Peer Support position that has been filled and will work with our clients. Her primary role will be at the Pickens clinic. • Recognized Cynthia Devine with a service pin for 10 years of service with School Mental Health. • Mentioned Dr. Bank retirement of 50 years in the mental health field.	
Old Business/New Business/Announcements	• No report.	
Next Board Meeting	June 22, 2026	
Adjournment	There was no further business, the meeting was adjourned at 6:27 p.m.	

Submitted by: Stephanie Perry